

## Care Package PROGRAM

Do you have a dependent child living outside the Medical Associates Health Plans service area? Send them off knowing they're covered by enrolling them in our **Care Package** program!

With the Care Package program, dependent children who are enrolled in one of our health plans and live outside the designated service area will now receive out-of-area coverage at the in-network level of benefits.

### How to Participate

Your dependent child may be able to participate in the Care Package program if he or she:

- is eligible for dependent child coverage as explained in your Subscriber Agreement and
- resides or attends school outside your plan's designated service area.

You may sign up your dependent child for the Care Package program by completing the form attached. If you do not enroll your out-of-area dependent child in the Care Package program, only Urgent and Emergent Coverage will be provided.

### Using the Care Package program

- Always present your member ID card so providers can contact Medical Associates Health Plans to verify coverage.
- Just like your in-network benefit, certain services require prior authorization. Failure to obtain necessary prior authorization can result in a denial of benefits.

*If you have any questions, please contact Member Services Department at 584-4885 or (toll free) 866-821-1365 and they would be happy to assist you.*



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## CARE PACKAGE PROGRAM APPLICATION

You may sign up for the Care Package program by providing the following information:

Employer/Group Name: \_\_\_\_\_

Employee/Subscriber Name: \_\_\_\_\_

Dependent's Name: \_\_\_\_\_ Dependent's Date of Birth: \_\_\_\_\_

Dependent's Address: \_\_\_\_\_

Dependent's Member ID Number: \_\_\_\_\_ Effective (today's date:) \_\_\_\_\_